

ID	Start time	Overall	Why did you give your answer?	What could we have done better?
1	6/2/26 17:02:02	Very good	GP was absolutely amazing	wait time was 20 mins but there was a lot of people and it was a great service so i understand
2	6/2/26 17:08:50	Very good	GP very thorough and helpful with my complaint. Came away feeling very happy.	Nothing
3	6/2/26 17:13:54	Very good	Very prompt and felt looked after	Nothing
4	6/2/26 18:06:34	Very good	I always feel listened to, and that I'm a person rather than a number or a statistic	Nothing
5	6/2/26 21:38:28	Very good	Clear and friendly consultation and diagnosis.	Make appointments easier rather than having to wait 4 weeks for none emergency.
6	6/4/26 10:01:37	Very good	Because I Was treated Brilliantly and it was all GP was very thorough and provided helpful advice and treatments. She talked to me as "an equal"	No
7	6/4/26 10:02:28	Very good	Follow up information, prescriptions and appointments Pleasant practice to visit. GP explained things very clearly and gave me reassurance and good advice. Very happy with my	Nothing could have been better
8	6/4/26 14:06:37	Very good	On time appt and professional	Nothing
9	6/4/26 21:34:10	Very good	Staff good at there job and knew what had to be done	None
10	6/5/26 10:46:24	Very good	Very informative, understanding and helped very	
11	6/5/26 11:49:22	Very good	GP was brilliant, super helpful, very friendly and has given me help and advice regarding eczema that has GP gives her time and understanding, listening carefully to patient concerns regarding their health.	
12	6/5/26 17:30:38	Very good	Always very thorough in her professional roll with a genuine ability to put you at ease when all is not well .	Very satisfied. Thank you
13	6/5/26 20:16:26	Very good	GP took time to explain what she was prescribing for my condition & why, extremely thorough, answered questions I posed and I just felt she listened and wasn't	More Dr P's!
14	6/6/26 8:18:10	Very good	Difficult to get appointment but doctor excellent	Make it easier to get an appointment
15	6/6/26 9:45:38	Good		

16	6/6/26 15:44:54	Very good	Doctor arranged hospital appointment all good	All good
17	6/10/26 11:23:32	Very good	GP very kind and thorough. The receptionist was also	
18	6/10/26 17:26:29	Good	Doctor was very helpful and gave me time to explain	
19	6/11/26 8:19:07	Very good	Doctor was very understanding of my issue and very reassuring to me. Very in detail about any side effects	Nothing:)
20	6/11/26 10:19:22	Very good		
21	6/11/26 11:16:20	Very good	Always a friendly kind experience visiting the surgery.	Sorry can't see how you could improve. Well done.
22	6/12/26 20:05:33	Very good	Good	
23	6/13/26 21:56:55	Very good	GP was very thorough, she examined me in a kind and gentle way and with humour to settle my nerves. She made a plan for more tests, and I came away from the	
24	6/14/26 10:00:37	Good		
25	6/15/26 22:36:14	Very good	Very efficient and caring service	
26	6/16/26 17:08:46	Very good	Friendly, quick and on time	Nothing really
27	6/16/26 17:15:40	Very good	GP was very reassuring pre and during the minor op	
28	6/16/26 17:18:30	Very good	Dr was very professional. the nurse did well to take your mind off the painful bit.	All was good.
29	6/17/26 9:57:40	Very good	The minor operation was carried out in a professional and friendly manner whereby i was totally relaxed and	N/A
30	6/17/26 10:27:38	Very good	GP attentive and thorough	
31	6/18/26 10:14:08	Very good	Didn't wait long to see doctor who is very thorough staff are always helpful and very polite and friendly	Not easy to get a follow up appointment when staff awaiting diary updates
32	6/18/26 11:21:58	Very good	It is good that I can always get an appointment on the day I ring. It is good that you have medical students at your Sugery I was very impressed with Janet.	Nothing
33	6/19/26 8:43:33	Very good	She was very attentive, asked me all the right questions and took her time	Na
34	6/19/26 12:28:33	Good	I wasn't told that I was getting an x ray by the GP so it was a shock when the hospital phoned me and they got me down as an incorrect name	Better communication and making sure my name is correct on your details

		prescribed additional medication to help me, as well as follow up appointments. I could not have asked for more	
35	6/20/26 9:21:51	Very good	
36	6/20/26 10:58:31	Very good	
37	6/20/26 16:02:00	Very good	The nurse (sorry forgot name!) was very friendly, bubbly & chatty. Explained about the new inhaler that I have agreed to trial and she assured me that she will send me a feedback form to see how I get on with it in the next 5 to 6 weeks, was very understanding if I did not want to continue to use new inhaler if I did not get
38	6/20/26 22:13:02	Very good	Consultation with asthma nurse was comprehensive and carried out in a professional and friendly manner. Nothing
39	6/21/26 10:30:34	Very good	I feel that I am making progress towards getting a diagnosis of my lung condition and that Dr England particularly is helping to push things along... The practice did assume for a few months that it was asthma related ...before looking at other causes...i now have tests arranged which hopefully will give a clearer picture
40	6/23/26 10:37:07	Very good	DOCTOR WAS VERY Pleasant AND HELPFUL No
41	6/23/26 15:48:15	Very good	The medical student was very thorough and I felt she knew her procedures very well. Kind and considerate. The follow up by her supervisor was reassuring and I
42	6/23/26 20:33:32	Very good	I was seen by GP.. It was an emergency as I didn't feel well while in the surgery with my husband for his appt with the Nurse. She saw me straight away and treated me with the utmost care and attention and solved the problem and advised me. She is a lovely person and a lovely Doctor.. Also a special shout out to Nurse Helen who spotted I wasn't feeling well in the surgery while I was waiting Nothing could have been done better. Everything was fine
43	6/23/26 20:49:10	Good	It was a thorough check Just have more available appointments
44	6/26/26 11:16:40	Very good	
45	6/26/26 11:43:27	Good	
46	6/26/26 23:35:59	Very good	Doctor was polite, understanding, listened and made Nothing
47	6/27/26 10:46:08	Very good	All matters dealt with efficiently All good

48	6/27/26 11:31:25	Good	Was 20. Minutes over my appointment	Appointment on time
49	6/27/26 14:10:42	Good	Pleased with didn't have wait too long	Have more appointments available and not have to wait wees for appointments, and yet i walked into a empty waiting room when
50	6/27/26 16:10:26	Very good		
51	6/29/26 12:52:59	Very good	Great service great doctor same day appointment	Cream cakes
52	6/29/26 16:56:31	Very good		
53	6/30/26 6:30:38	Very good	I have a problem with my ankle, GP was very thorough and arranged an appointment for an x-ray at the Diagnostic centre which came by email for 4th July.	
54	6/30/26 10:59:32	Very good	Excellent visit so thorough. Took the time to explain everything made me feel special not a number to be	
55	6/30/26 15:50:52	Very good	Doctors and nurse very nice explain every thing and all went well thank you	
56	6/30/26 17:05:16	Very good	actually listened to my symptoms and acted on it (not like my old doctors)	nothing as its very satisfying to have a good doctors