

ID	Start time	Overall.	Why did you give your answer?	What could we have done better?
1	5/1/26 10:11:17	Very good		
2	5/1/26 10:35:21	Very good	The doctor actually let me voice my concerns totally.And formed a plan.Could not make an appointment to see doctor in a month as she requested.Schedule not available.	
3	5/1/26 11:33:31	Very good	Friendly staff and was reassured throughout- as always.	
4	5/1/26 21:59:01	Very good	Reception worked easily and the appointment was on time and HCA explained everything really well and guided me through the process.	Nothing. It was excellent.
5	5/5/26 7:37:26	Very good	Service as expected	Nothing
6	5/5/26 17:56:09	Very good	Although I had to wait to get an appointment when I arrived i was seen on time and GP is very thorough.	
7	5/5/26 20:08:04	Very good	Good service	
8	5/5/26 20:08:43	Very good		
9	5/8/26 9:33:15	Very good	Amanda the nurse is always welcoming, caring and thorough	N/A
10	5/8/26 11:27:27	Good	The doctor I saw was friendly and helpful	She couldn't book me a further appointment to see her as no appointment's available
11	5/8/26 11:29:36	Very good	Friendly, efficient and no fluff	Not really
12	5/8/26 13:28:55	Very good	Exceptional service, very professional and friendly	Everything was very good
13	5/9/26 11:06:17	Very good	Both reception and Amanda were helpful	
14	5/9/26 11:32:56	Very good	Staff always friendly	
15	5/13/26 10:10:57	Very good	Understanding and thorough Doctor	
16	5/13/26 10:39:55	Very good		
17	5/13/26 18:21:34	Very good	Doctor was caring and helpful	Nothing maybe appointment a little earlier
18	5/14/26 10:32:24	Very good		
19	5/14/26 10:47:03	Very good	She was very caring,and listened.	If it's not broken, there's nothing to fix .
20	5/14/26 16:28:14	Good	GP very helpful and listening	Not having to wait 3 weeks for appointment

21	5/14/26 16:30:11	Good	Good Dr ,problem is having to wait over 3 weeks to see them.And yet surgery is empty when you walk in	Another thing is please don't make the message on the phone so long before speaking to a human.Message too long and frustrating, especially if someone needs to speak urgently
22	5/15/26 11:18:04	Very good	Very engaging clinician who was very kind and helpful	No very happy.
23	5/15/26 11:24:18	Very good	Very good service good list listener.	All good.
24	5/19/26 9:00:10	Very good	The receptionist was cheerful, helpful & pleasant.. The Doctor gave me all the information I needed.. & reassured me on my condition.. Followed by a phone call which was in-depth about my symptoms.. They also contacted the hospital about my results.. great work xx	Nothing really it was all done professionally & felt at ease..
25	5/19/26 16:17:45	Very good	Procedure was quick and painless	Appointment was 45 minutes late but doctors assistant was off sick so that was understandable but it would have been nice to have been informed as to why it was running late. I only found out when the doctor told me.
26	5/20/26 8:51:39	Very good	Doctor was very thorough and had read through notes beforehand	No
27	5/20/26 11:41:07	Good	Didn't have to wait long for the doctor, who dealt with my issue thoroughly.	In an ideal world it would be good to be able to get a non urgent appointment quicker.
28	5/20/26 11:48:03	Very good		GP was excellent, competent, checking me over after my bad fall witch damaged my ribs & back causing severe pain but confirmed no broken bones & reassured me I should recover in 6 wks
29	5/20/26 15:15:56	Very good		
30	5/21/26 10:47:33	Good	Had to wait 30 min not a complaint	
31	5/22/26 10:14:13	Very good	Though investigation reference my condition some tests carried out at the hospital on the same day	None
32	5/26/26 18:09:45	Very good	On time appointment very courteous Dr and answered all my queries	Nothing.

33	5/29/26 9:44:33	Good		
34	5/29/26 12:04:59	Very poor	Earliest appointment was 5 weeks away	Given me an appointment within 7 days
35	5/30/26 10:00:08	Very good	Everyone was helpful	