

| ID | Start time | Overall | Why did you give your answer? | What could we have done better? |
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| 1 | 2/1/26 9:55:46 | Good | Surgery was cold! Second time in a week I'd been in (son had an appointment), it was cold then too. | Put the heating on! |
| 2 | 2/1/26 10:41:53 | Very good | clear explanation of blood test and plan agreed | no |
| 3 | 2/3/26 14:07:39 | Very good | I just found it very good | Nothing |
| 4 | 2/3/26 15:45:21 | Very good | Lovely team and Dr Abraham very reassuring. | Nothing really |
| 5 | 2/3/26 15:47:28 | Very good | Such a great team, they made me feel so at ease and really looked after me. I was really nervous about the procedure, but they both took such good care of me and really listened to | Honestly, nothing. |
| 6 | 2/3/26 16:24:57 | Very good | On time, friendly, fully explained. Carried out procedure professionally. | |
| 7 | 2/3/26 16:50:16 | Very good | Lovly polite people & very professional | Nothing perfect |
| 8 | 2/4/26 10:50:27 | Good | Friendly nurse | |
| 9 | 2/6/26 9:38:17 | Very good | Listened to and advised really well by the asthma nurse. Really good chat. | Cant think of anything. Appointment was on time so very happy with the service I had yesterday |
| 10 | 2/6/26 11:41:48 | Very good | Such a caring doctor. Didn't rush went rough everything | |
| 11 | 2/6/26 12:52:09 | Very good | Give time, listen too, given care and advice. | |
| 12 | 2/6/26 14:28:51 | Very good | Helen was great, explained everything clearly | Nothing really, its only the parking that is challenging. |
| 13 | 2/6/26 16:45:31 | Very good | I felt good, well treated. | - |
| 14 | 2/6/26 17:46:44 | Very good | Dr was very helpful and told me all about my problems. She was amazing as always. | |
| 15 | 2/7/26 9:30:44 | Very good | Prompt service and pleasant. | Nothing |
| 16 | 2/7/26 14:16:47 | Very good | the nurse is lovely and explained to me very well so i understanding my medication | nothing |
| 17 | 2/7/26 16:01:50 | Very good | | |
| 18 | 2/7/26 18:51:54 | Very good | Considerate and caring service with patient care and making me feel comfortable at the core. | |
| 19 | 2/8/26 16:53:33 | Good | Everything went smoothly. | |
| 20 | 2/9/26 8:31:52 | Very good | Hardly any waiting time to see doctor, polite receptionist and doctor was brilliant | |
| 21 | 2/9/26 14:29:52 | Very good | Listened to empathetically. Advised and supported. | Nothing |

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| | | | I was seen promptly. Dr had read my notes and was up to speed with my situation and my prescribed medications. She was professional and put me completely at my ease. She explained everything in detail including what tests and further treatment I needed. I wasn't made to feel that the | |
| 22 | 2/10/26 12:19:18 | Very good | appointment had to fit into the "designated time slot". | Nothing that I can think of |
| 23 | 2/11/26 10:01:38 | Very good | All staff and Dr very pleasant and helpful. | Nothing very happy |
| 24 | 2/11/26 20:12:48 | Very good | Simple procedure done well | Sprung a student nurse upon me and asked if it was ok when they was already in the room, hardly going to say no was I? 😊 But no major deal |
| 25 | 2/12/26 9:45:45 | Very good | The doctor was very helpful | My appointment was 9:45a.m but I didn't get seen until 10:10, luckily I wasn't in a rush so it was ok. |
| 26 | 2/12/26 11:37:09 | Very good | Professional and friendly | |
| 27 | 2/12/26 14:02:58 | Good | | |
| 28 | 2/12/26 17:52:49 | Very good | Seen fast, efficiently and really friendly staff. | N/A |
| 29 | 2/13/26 9:43:13 | Very good | Polite staff friendly atmosphere and great doctors | |
| 30 | 2/14/26 9:45:47 | Very good | | |
| 31 | 2/14/26 9:50:00 | Very good | | |
| 32 | 2/14/26 10:07:30 | Very good | Professional and polite friendly attention n | Nothing |
| 33 | 2/14/26 20:36:44 | Very good | Nurse was very amazing explain everything to my 13-year-old | |
| 34 | 2/15/26 14:40:34 | Very good | Kind and attentive reception and medical staff | |
| 35 | 2/16/26 21:47:09 | Neither good | See below | Online appointments were face-to-face only, which doesn't seem necessary for an annual asthma review - telephone appointments should be offered. |
| 36 | 2/17/26 21:13:51 | Very good | Kind caring and helpful team. | Nothing more. |
| 37 | 2/18/26 9:15:52 | Good | | |
| 38 | 2/18/26 9:46:52 | Good | Dr is very nice. Only downside is you have to wait a good while for an appointment | Shorter appointment wait times |
| 39 | 2/18/26 10:02:40 | Very good | The doctor listened to me and was very thorough. | Appointment was late but suppose that could have depended on how long a patient spent with the doctor. |
| 40 | 2/19/26 9:37:30 | Very good | Ananda is brilliant so patient and helpful | Nothing |
| 41 | 2/20/26 9:20:15 | Very good | The GP was friendly and pleasant and dealt with my query | N/a |

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| | | | The doctor was welcoming he answered any questions I had and was very knowledgeable. He explained the long wait times after a referral and he explained what we needed for the referral and he got the referral done. | When I first moved to the village I needed to get my daughter in the process of a referral as we started the process previously but due to moving was told we had to restart it. I filled the forms out and so did the school. Handed them in but then wasn't told what to do next so I waited and rang after 2 months of waiting... but then was told to book a appointment.. if I was told to do this before the 2 months would not of been waisted. It seems small but the referral has already took so much longer to do due to house move and then this added on. To then have a 3 year wait after the referral which I know is |
| 42 | 2/20/26 9:18:19 | Very good | I really appreciate how much easier he made the appointment! | |
| 43 | 2/22/26 7:49:46 | Very good | | |
| 44 | 2/22/26 11:07:51 | Good | heard what I need tp | nothing |
| 45 | 2/23/26 8:49:39 | Very good | Great service, i felt listened to | Non |
| 46 | 2/23/26 9:34:44 | Very good | Practitioner was respectful and talked me through the process answering questions I had. Worked with me to try and really understand the problem listening to all the symptoms etc. | |
| 47 | 2/24/26 8:58:38 | Very good | Gave me a range of options for treatment and talked me through those thorougly. | Nothing Dr was excellent. |
| 48 | 2/24/26 16:35:32 | Good | The Doctor I saw obviously hadn't read my notes to see why I was there. | The doctor needs to at least look at the patients notes prior to the consultation especially as I had explained to the receptionist when booking the appointment what it |
| 49 | 2/25/26 9:30:57 | Very good | The Doctor actively listened, engaged, and responded appropriately. Professional and supportive. | My appointment was booked more than three weeks beforehand. The delay is a huge concern for future |
| 50 | 2/25/26 9:54:08 | Very good | Dr listens. He shows great empathy and I feel "seen". A great | |
| 51 | 2/25/26 10:15:09 | Very good | Didn't have to wait long, doctor very kind and thorough. | Nothing really. NA |
| 52 | 2/25/26 11:01:00 | Very good | Extremely helpfull in every way | |
| 53 | 2/25/26 18:12:38 | Very good | On time appointment, friendly staff, professional treatment | Nothing |
| 54 | 2/26/26 10:33:04 | Very good | Dr excellent as usual. | |
| 55 | 2/26/26 13:15:56 | Very good | The doctor was concerned and understanding with a friendly | |

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| 56 | 2/27/26 9:43:43 | Very good | Excellent service | Nothing |
| 57 | 2/27/26 11:07:13 | Very good | Took time to read my notes prior to visit and | On this occasion nothing |
| 58 | 2/28/26 10:48:08 | Good | Service is always good but not easy to reach | Only issue is waiting time for an appointment |
| 59 | 2/28/26 16:43:08 | Very good | Appointment on time. Doctor listened and no rush. | |
| 60 | 3/2/26 11:39:11 | Very good | Appt on time and nurse very friendly | |