


| ID | Start time | Overall | Please can you tell us why you gave your answer? | Please tell us about anything that we could have done better. |
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| 1 | 4/1/25 12:45:45 | Very good | Because I'm satisfied | No not really |
| 2 | 4/1/25 15:09:22 | Very good | The doctor and nurse was very helpful, kind and explained what they needed to do. | Nothing to say , EVERYTHING , respect and helpful and understanding. Thank you so much for your time and work . |
| 3 | 4/1/25 15:40:27 | Very good | Doctor explained everything clearly. Nurse was excellent too. | Nothing . It was perfect. |
| 4 | 4/1/25 22:55:24 | Very good | Lovely nurse, made me feel at ease and everything was explained to me | |
| 5 | 4/2/25 14:22:38 | Very good | Accommodating and helpful | No comments. |
| 6 | 4/2/25 16:12:09 | Very good | Physician is very good and thoughtful | Had a follow up appointment available |
| 7 | 4/3/25 9:35:29 | Very good | Nurse was friendly, chatty and put me at ease. | Nothing. |
| 8 | 4/3/25 9:35:52 | Very good | Nurse was friendly, chatty and put me at ease. | Nothing. |
| 9 | 4/3/25 12:14:58 | Poor | Never on time waiting a very long time past scheduled appointment slot | If you appoint a time for a patients appointment, meet the time given not over 40 minutes late |
| 10 | 4/3/25 12:30:52 | Very good | My appointment was on time, the doctor explained thoroughly the course of action I should be taking. | Nothing, very pleased with the attention I received. |
| 11 | 4/3/25 16:12:07 | Very good | Listened to everything i was concerned about has acted accordingly | |
| 12 | 4/4/25 16:28:08 | Very good | Local surgery, caring doctors | |
| 13 | 4/5/25 9:14:28 | Very good | Nurse was very knowledgeable, gave me lots of information and help and was lovely. Not patronising, just very kind and with a great sense of humour which I very much appreciated | Nope, everything was fine |
| 14 | 4/6/25 7:08:00 | Very good | Thorough review, pleasant PN. Knowledge provided sound. Spoke to joshua not mum as its about him. | Later appointment as I had to take annual leave to be seen . Appointments in the evening just for those who work would be better after 5pm more flexible approach |
| 15 | 4/6/25 17:56:17 | Very good | The doctor took time to listen to my concerns and gave helpful advice. The reception and pharmacy staff were welcoming and friendly | Nothing. Excellent visit. |
| 16 | 4/8/25 13:55:22 | Very good | | |
| 17 | 4/8/25 16:07:19 | Very good | Felt comfortable & at ease | |
| 18 | 4/8/25 16:30:50 | Very good | Polite and easy to see doctor | Make it more easier to book to see doctor in a shorter time |
| 19 | 4/8/25 17:06:46 | Very good | The GP is very good and explained the issue I am suffering from in detail | Follow up appointment was not available |
| 20 | 4/8/25 17:07:10 | Very good | Response from doctor was helpful, professional, informative. | Appointment was booked 3 weeks in advance due to high |

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| 21 | 4/8/25 17:47:37 | Very good | The service I received was so good and I cannot thank GPs enough. | |
| 22 | 4/8/25 18:11:23 | Very good | Professional, helpful, well organised and great advice. | N/A |
| 23 | 4/9/25 9:33:39 | Very good | GP was excellent, extremely helpful and caring. | I cried all the way through but never felt judged and her patience and understanding was very impressive and much |
| 24 | 4/10/25 16:53:53 | Very good | | |
| 25 | 4/12/25 9:34:54 | Very good | Very friendly and kind staff that act with the understanding and care. | |
| 26 | 4/12/25 14:21:54 | Very good | The asthma nurse was very helpful and knowledgeable. | |
| 27 | 4/13/25 16:29:46 | Very good | The nurse was very friendly and helpful | |
| 28 | 4/14/25 21:13:38 | Very good | GP went out of his way to phone me and really explain what all the results to my tests meant - he then really listened to me and supported my decision. He then gave me advice about taking my antibiotics which put me under no pressure to take them - I felt really understood | |
| 29 | 4/15/25 8:59:30 | Very good | Feel Nurse was really interested in my wellbeing | Nothing |
| 30 | 4/15/25 9:04:32 | Very good | Very informative discussion about the visit GP made to my Dad. This is the first time such a discussion has happened. | Nothing. |
| 31 | 4/16/25 12:23:34 | Very good | I was nervous because it was my first time and the lady who was doing the procedure talked me all the way through it while doing it and keeping me calm couldn't ask for a better experience. | |
| 32 | 4/16/25 15:43:33 | Very good | Dr was amazing and made me feel comfortable and as little pain as possible. | Nothing it was all great. |
| 33 | 4/16/25 16:37:41 | Very good | Not long to wait, everyone very friendly | |
| 34 | 4/16/25 16:50:59 | Very good | 1st class treatment by doctor | All went well you couldn't have done anything better excellent treatment as always |
| 35 | 4/16/25 17:28:14 | Very good | | |
| 36 | 4/16/25 20:49:47 | Very good | GP was excellent - explained everything very clearly | |
| 37 | 4/17/25 9:36:16 | Very good | On time, excellent care. | Still waiting (4 weeks) for X-rays result. Appreciate no control but formal criticism could be raised. |

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| 38 | 4/17/25 9:41:11 | Very good | My appointment was on time and the nurse was kind and put me at ease. I was able to have an appointment time that suited me. | N/A |
| 39 | 4/17/25 15:27:14 | Very good | Always very helpful | Nothing |
| 40 | 4/17/25 17:21:20 | Good | | No issues |
| 41 | 4/18/25 12:14:25 | Very good | The service is always very good | I'm totally happy with the service , but it would be nice to have a regular visit from the diabetic specialist nurse if that's something you could consider |
| 42 | 4/18/25 20:01:56 | Very good | We are so lucky to have such a great doctors surgery with lovely staff and doctors | Can't think of anything |
| 43 | 4/19/25 16:20:51 | Very good | Thorough examination, very supportive and understanding. | Nothing at all |
| 44 | 4/22/25 12:00:01 | Very good | Due to the special attention given by Dr Abraham | |
| 45 | 4/23/25 9:34:59 | Very good | | |
| 46 | 4/25/25 10:27:00 | Very good | Friendly and approachable staff members. Good information given. | Nothing |
| 47 | 4/25/25 15:39:41 | Very good | | |
| 48 | 4/25/25 17:21:33 | Very good | front receptionists excellent very helpful And polite, | Everything fine. |
| 49 | 4/25/25 17:29:10 | Good | The appointment was not too long after the time. The doctor was lovely and really friendly and put me at ease | |
| 50 | 4/25/25 18:10:32 | Very good | Was seen quickly and felt very comfortable and reassured | |
| 51 | 4/25/25 18:38:41 | Very good | Friendly doctor and always listens | Nothing |
| 52 | 4/25/25 19:21:35 | Very good | Felt completely comfortable. | Nothing. |
| 53 | 4/25/25 20:12:43 | Very good | Just good service | It was all fine |
| 54 | 4/25/25 23:47:07 | Very good | After struggling for the past six weeks I was finally able to get some relief | |
| 55 | 4/26/25 9:41:39 | Very good | Very friendly and informative | |
| 56 | 4/26/25 11:14:31 | Very good | Fast efficient friendly service | Not Applicable |
| 57 | 4/26/25 13:30:18 | Very good | Friendly doctor and they listened to me | Nothing |
| 58 | 4/28/25 7:20:34 | Very good | Always an excellent service overall. Dr Patterson was thorough, knowledgeable and personable. All staff are courteous and helpful. | Nothing it was perfect, thank you. |

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| 59 | 4/28/25 15:40:16 | Very good | Helen expressed and showed real interest She gave informed advice | Not on that occasion |
| 60 | 4/29/25 10:08:40 | Very good | Dr was very friendly and helpful | |
| 61 | 4/29/25 11:29:19 | Very good | Everyone always pleasant and polite | |
| 62 | 4/30/25 9:42:12 | Very good | The whole process was easy - although would say that to get to see my preferred GP we made the appt 2 weeks before The doc was great | Could only say, not a lot ! |
| 63 | 4/30/25 11:23:48 | Very good | Friendly, appointment was on time & put me at ease | None |
| 64 | 4/30/25 12:30:43 | Very good | Very efficient | |
| 65 | 4/30/25 15:31:36 | Very good | | |
| 66 | 4/30/25 16:46:24 | Very good | Friendly and efficient. | |
| 67 | 4/30/25 19:16:34 | Very good | Have answered on the next text that asked same question .  | |