

No	Start time	Overall	Why did you give your answer?	What could we have done better?
1	3/2/25 21:19:16	Good	I know that time is limited but I would have appreciated a bit more time with the doctor.	Provide a bit more time when discussing a sensitive issue for the first time.
2	3/4/25 12:29:24	Very good	I was able to book an appointment for today .The GP I saw went over and above to make me feel comfortable. I was given a very thorough examination, and she then discussed a plan with me. I didnt feel that the appointment was rushed at all , the GP took the time to engage with my little granddaughter prior to examining me. Im very happy with the service I recieved today.	I would just welcome the opportunity to be able to book non urgent appointments , about important health concerns in advance. I am a health professional, it's often very difficult to ring at 8am to book an appointment as I am working. If I am unwell, I wouldn't be at work , in that case ringing at 8am to book urgent appointment is a good system.
3	3/4/25 15:28:14	Good	Had a good doctor	The whole process of making an appointment not just the amount of time it takes to get one
4	3/4/25 15:56:53	Very good		
5	3/4/25 16:28:53	Very good	Excellent Medical treatment	Cup of tea, piece if cake Ha ha
6	3/4/25 16:51:02	Very good	I was was made very welcome	None
7	3/5/25 8:04:20	Very good	It is just a lovely surgery all over with some wonderful doctors, Nurses and Reception team and back staff	It not be so warm in the waiting area
8	3/5/25 14:56:04	Good	I was booked in for a steroid injection in my hip it was done efficiently.	My treatment was done professionally and courteously I do not expect more than that.
9	3/5/25 16:37:39	Very good	Everything about the procedure was explained precisely and in a very friendly manner. I couldn't have asked for better. Thank you.	
10	3/5/25 16:53:53	Very good	I felt at ease with the Doctor and with the the treatment I had. All was explained thoroughly which was excellent. Thank you very much .No	You could not do any thing else Well Done
11	3/5/25 17:25:25	Very good	Because it was	Nothing
12	3/6/25 7:33:25	Very good	I thought I was going to have more pain, with this procedure. GP was wonderful and gentle.	You couldn't have carried out this procedure any better.

13	3/6/25 8:45:58	Very good	Telephone appointment on time. Good discussion.	
14	3/6/25 9:41:23	Very good	It was easy to make the appointment and my consultation was on time.	Nothing, everything was quick, simple and efficient
15	3/6/25 16:59:09	Very good	Because I was very satisfied with treatment.	Nothing
16	3/7/25 11:09:40	Very good	Always efficient and professional very friendly staff	
17	3/7/25 15:32:25	Very good	Staff were friendly. Booking online was easy.	
18	3/7/25 16:08:22	Very good	Why did you give your answer? Went through everything we needed and very happy with our appointment, even early going in.	Nothing
19	3/7/25 16:31:12	Very good	The nurse was extremely pleasant and put me at ease straight away.	
20	3/10/25 13:17:29	Good		
21	3/11/25 10:03:20	Very good	Really thorough and very understanding.	Tea and biscuits?
22	3/11/25 17:12:09	Very good	Efficient feedback and consultation with GP. Clearly explained. Easy to follow communication post consultation.	
23	3/11/25 17:24:42	Very good	Treated very well listened to and the doctor showed great understanding to the problem	I thought the level of service was at it's best
24	3/11/25 18:27:37	Very good	Receptionists friendly and helpful. Doctor England took time to listen to my concerns and talked through everything with me. I didn't feel at all rushed and left feeling reassured.	I've always had excellent service at the practice. Wouldn't change anything.
25	3/14/25 9:32:34	Very good	No waiting time. Amanda was fantastic and put me at ease	
26	3/14/25 9:35:27	Very good	The nurse was very friendly and supportive and explained things to me very well	
27	3/14/25 14:21:04	Very good	Lady on receptionist was knowledgeable & b	Mark Holmes

28	3/15/25 14:15:51	Good	Appointment was kept to time and the GP was very helpful.	
29	3/15/25 17:14:55	Very good	My nurse was lovely and really put me at ease	
30	3/18/25 16:40:42	Good		
31	3/18/25 23:35:58	Good	Dr was willing to listen and made sure I was aware of his thoughts. Gave me a chance to ask questions and treated me with respect. Receptionists never seem to give the feeling that they enjoy their work and at times can be a bit abrupt when answering questions.	What I feel would be an improvement in the surgery is a bit of decorating. The place is looking tired and needs a coat of paint. May make the environment a little more uplifted and therefore patients and workers may feel the same. Maybe not the answer you are expecting, it's just how I see it.
32	3/20/25 9:01:22	Very good	GP was very thorough and very personable	Nothing I can think of. Thank you
33	3/21/25 9:03:08	Very good	Competent professional and friendly service provided	Not applicable
34	3/21/25 13:32:04	Very good	Exceptional care and time afforded with every visit by all staff and highly professional doctor	
35	3/24/25 19:15:02	Very good		
36	3/25/25 9:20:31	Very good	The nurse made me feel at ease and calm very lovely woman	Nothing everything was on point I can't complain
37	3/25/25 13:31:42	Very good	Very thorough, made me feel at ease and very listened to. So refreshing to come away after seeing a Doctor feeling satisfied and your concerns were taken seriously	Nothing. Everything was brilliant.
38	3/25/25 14:01:24	Very good	Doctor explained everything from start to finish and why I was having trouble.	Having more appointments available.
39	3/25/25 16:14:30	Very good	Seen on time	No today
40	3/25/25 16:23:24	Very good	Quick and helpful	
41	3/25/25 16:50:20	Very good	Everything was perfect, I was seen on time, Doctor explained everything in appropriate detail, he took great care administering the steroid. A day later there have been no issue.	There was nothing more you could've done. My treatment was excellent.
42	3/25/25 17:22:23	Very good	GP was very thorough and explained the procedure really well. I felt valued and reassured	No nothing
43	3/25/25 17:34:27	Very good	Very smooth and easy.	Nothing.

44	3/25/25 18:57:31	Very good	Doctor explained everything clearly and as if I had any questions.	
45	3/26/25 11:04:48	Very good	Receptionists very pleasant and doctor always very thorough and helpful	
46	3/26/25 17:05:08	Very good	Appt on time. Annie was brilliant. Calm, friendly and put me at my ease.	
47	3/27/25 9:42:26	Very good		
48	3/27/25 9:50:46	Good	My query was dealt with understanding & courtesy by GP.	As always the appointment wait time. I waited 4 weeks for my appointment which was ok for me as it wasn't urgent, however 4 weeks is far too long for most patients problems.
49	3/27/25 11:02:31	Very good	Nurse very friendly, informative and made me feel at ease	
50	3/27/25 21:42:20	Very good	Surgery was running over time but I didn't mind waiting	
51	3/28/25 17:22:17	Good		
52	3/29/25 10:25:25	Very good	The staff who I mostly deal with are just really lovely, Care and very understanding	The only issue I have, Is when waiting to talk to the reptionists some people in the queue don't wait behind the line and stand right behind you hearing what you are asking/saying/sharing
53	3/29/25 11:58:02	Very good	Great care and patience shown by GP.I was not rushed in any way and appreciated his genuine concern for my overall well being.	Nothing, it was excellent.
54	3/29/25 15:00:07	Very good	Very friendly greeting and I was seen on time by the nurse who was lovely also.	I am pleased with the visit I don't think it could have been better
55	3/29/25 16:13:10	Very good		
56	3/31/25 21:28:26	Very good	No problems	
57	3/31/25 23:51:15	Very good	The lady's i seen was brilliant very helpful	Spot on