

ID	Start time	Overall, how	Please can you tell us why you gave your answer?	Please tell us about anything that we could have done better.
93	2/6/24 15:28:19	Very good	The Doctor talked through the problem thoroughly with me. She used texting smart phone systems to check my eye, used listening skills, was informative and spoke to me	N/A
94	2/6/24 16:23:43	Very good	I was so impressed with every part of the process. The woman on reception (Lisa?) was so friendly and helpful, and GP was brilliant- she explained our options clearly and helped me feel like we made a collaborative (medically/ evidence informed) decision. And they squeezed us into a	I was on hold for an hour so that could be quicker if possible, but I understand that this will be due to staffing/ the number of calls received
95	2/9/24 14:43:15	Very good		
96	2/13/24 12:47:48	Very good	Always excellent, receptionists are always helpful and understanding and every single doctor I have seen has	Nothing
97	2/13/24 15:53:58	Very good	Everyone was friendly and informative and the procedure was done in a timely manner.	Nothing comes to mind
98	2/16/24 12:05:46	Very good	Very Kind and very Helpful , very caring . Thank you so	
99	2/16/24 13:21:36	Very good	Friendly and informative staff. Explained the procedure .	None
100	2/16/24 16:12:54	Very good	Seen on my appointment time and the doctor was very pleasant & listened to what I had to say	
101	2/16/24 18:37:40	Very good	Efficient and friendly	
102	2/16/24 18:43:19	Very good	GP was very pleasant and hopefully he found the right spot for injection. Still a bit sore at the moment thankyou	
103	2/16/24 18:42:40	Very good	Efficient friendly Doctor	Nothing. Excellent service
104	2/16/24 18:59:40	Very good	Staff were really friendly and made me ease with the process, dr Abraham was great and his assistant .	N/a
105	2/16/24 19:37:13	Very good	Very easy appointment and the doctor explained	
106	2/16/24 19:52:43	Very good		
107	2/17/24 0:12:46	Very good	Done a good job	N a
108	2/17/24 6:04:26	Very good	GP very professional and has a lovely way about him	No
109	2/17/24 8:22:56	Very good	Always receive excellent treatment	Absolutely nothing
110	2/19/24 17:27:12	Very good	Because the service consultation was very good, the information provided clear and efficient.	Nothing that I can think of.

111	2/20/24	11:21:54	Very good	I was seen quickly and sympathetically. I wasn't rushed and felt that I was allowed plenty of time during the appointment. I am extremely pleased with the care	From my experience things are good as they currently are.
112	2/20/24	16:48:21	Very good	Always very helpful I know I'm in good hands	Not a lot really
113	2/20/24	17:14:36	Very good	Staff was lovely made me feel very relaxed	Nothing
114	2/20/24	18:39:10	Very good	No. Delays, Courteous and exacting treatment	N/A
115	2/22/24	13:20:34	Very good	Because my husband got an appointment within 2 hours of calling. First visit to GP who put us at ease. very pleased with face to face explanations which would not happen	Not in this case. But getting an non emergency appointment seam to be 3/4 weeks away.
116	2/26/24	15:20:25	Very good	GP was very Professional, caring, a person who you feel is taking a genuine interest in you and your concerns over your illness. A doctor who I trust with my life and there is	There is nothing the surgery or Dr Patterson could have done better
117	2/26/24	21:17:16	Very good	Quick friendly service no problems.	Found the small operation A1
118	2/28/24	11:50:37	Very good	Nurse is really lovely, friendly and is very caring. She makes such an effort with both myself and my children. I rate her	Na