

ID	Time	Overall Rating	Please can you tell us why you gave your answer?	Please tell us about anything that we could have done
206	6/3/24 16:11:36	Very good	Castle Mead is the best GP's I have ever attended. The doctor really listened and I felt heard and respected. The facility is also spotless and the reception staff are welcoming and informative.	N/a
207	6/4/24 13:12:36	Very good	Very quick turnaround for appointment and great care from GP	
208	6/4/24 15:33:25	Very good	Worried about blood pressure, but GP sorted me out! Felt quite ill, got immediate appointment!	No adverse comment!
209	6/5/24 11:40:09	Very good	All went well and GP explained everything very well. The diagnosis was spot on and the treatment has worked, so well done doc.	Nothing
210	6/8/24 10:39:14	Very good	Excellent first consultation with GP who arranged an appointment with another specialist Doctor Brown the next day. I came away with a diagnosis and a plan to address it. First class service!	Nothing.
211	6/10/24 11:18:38	Very good	Cannot fault the service of the Receptionist and the doctor GP explained everything I asked and was very reassuring	Admin
212	6/11/24 21:01:20	Very good	Thank you	
213	6/13/24 6:55:56	Very good	As always at Pine close Surgery, I was treated by a highly competent and pleasant doctor with excellent doctor/patient communication skills. I couldn't ask for anything more.	
214	6/14/24 22:10:01	Very good	Was able to get a same day appointment and felt listened to about my problem. I was totally at ease and underwent a thorough examination before a possible solution was given for my problem. I came away reassured and very happy with the consultation.	Everything was fully explained and I was completely happy with my appointment.

215 6/20/24 22:37:43 Very good	I always need emergency appointments for my daughter and her countless ear infections. The reception team go above and beyond to help me when I call and the duty Doctors always squeeze us in. GP was really good with daughter this time asking her what was wrong and making her roar to look in her throat (which she hates). She hasn't stopped telling me how she roared at the Doctor. Thank you again for looking after her.	Nothing. You always do a fantastic job. There isn't a member of staff that hasn't been helpful or kind. Thank you all.
216 6/25/24 14:08:22 Very good	Friendly and professional staff. Was seen by a Doctor within minutes of my appointment time. HCA appointment bang on time. Very reassuring	