

ID	Time	Overall Rating	Please can you tell us why you gave your answer?	Please tell us about anything that we could have done better.
182	5/3/24 12:38:16	Very good	I was seen very quickly, my symptoms explained succinctly and examination carried out with great care and kindness. Many thanks to GP	
183	5/9/24 9:10:41	Don't know		
184	5/9/24 18:17:02	Very good	Pleased with my how quickly I was dealt with.	Perhaps later appointments or Saturday morning
185	5/10/24 14:45:12	Very good	HCA was very thorough & informative	Nothing
186	5/10/24 15:04:41	Very good	Because I wasn't able to have my test done in the morning as wasn't given right information and was sorted by nurses so could come back in afternoon to do it..	Gave me all the information to before I had test
187	5/13/24 16:58:49	Very good	Got an appointment same day saw appropriate clinician and got the correct treatment for my issues	N/A
188	5/14/24 8:40:25	Very good	All of the doctors and nurses I've seen recently have been fab, so compassionate and understanding, representative of the nhs values. GPs were lovely. Nurse was also really lovely. I never have any problems getting appointments when clinically needed like I know other people have at other surgeries.	At the moment, no. Keep up the amazing service.
189	5/14/24 12:43:06	Very good	Reassurance from GP that I was making the right choice to take hrt	
190	5/14/24 13:00:58	Very good	Very helpful and efficient care	
191	5/17/24 6:20:28	Very good	Reception staff are lovely and helpful and try their best to help in the time of need. Doctors and nurse practitioners are all lovely and super caring. They take away my fear of going to the doctors and provide a really great service. Always a pleasure to visit.	The wait times when calling AM are irritating but I know this is because of the sheer volume of calls
192	5/17/24 12:10:47	Very good	Usually with my daughter. But this is the first time I have ever been to see you regarding myself and very good it was too.	Nothing. Was brilliant. Keep a high standard, set it and stick to it you'll be fine.
193	5/21/24 10:07:02	Very good		

		Receptionists recognised my concern of cancer and my history and were incredibly helpful - going above and beyond. Appointment was excellent, treated as a whole person and all of my concerns addressed without making me feel like I was taking up too much time. I'm incredibly grateful for the time, investigations, information and advice given. Thank you	
194	5/21/24 12:55:13	Very good	
195	5/21/24 15:04:29	Very good	Did what it says on the tin.
196	5/21/24 16:21:26	Very good	Everything went well and was explained extremely well,many thanks
197	5/21/24 16:22:40	Very good	Everything clearly explained to me. Didn't feel rushed able to ask questions.
			I think the reception area could do with a make over it's very drab and the windows are filthy. Not a good look for hygiene
198	5/21/24 16:36:55	Very good	Explained the procedure and side affects well understood that I was nervous and didn't like needles.
			All ok
199	5/21/24 18:42:31	Very good	I felt the doctor listened and tried to put me at ease. The doctor was thorough and explained everything. He also waited for me to be ready to do an examination, even though I felt he needed to do it as soon as possible
			Nothing
200	5/21/24 18:46:03	Very good	Seen more or else on time and treated professional and with confidence
201	5/21/24 21:01:03	Very good	Excellent care and full explanation of procedure
			Perfect
202	5/21/24 21:04:35	Very good	I really appreciated the time the doctor took to explain things and the care I received.
			I cannot think of anything that could have been done better. My experience was excellent.
203	5/22/24 8:22:50	Very good	Because it gives me months relief from pain
			Nothing could have been done better it's always done with
204	5/22/24 14:17:30	Very good	Very well looked after
			No every thing was fine

Excellent, caring and extremely knowledgeable GP's.
Who go over and above to ensure the best care.
They know their patients well, and are up to date with the
latest research in treatments.

Currently the practice has a trainee GP who again is an
excellent doctor. Great bedside manner. Incredibly
thorough in her practice to find and treat the problem.

Could not fault the service

205 5/22/24 21:25:38 Very good